

ProSyft Ltd.

Terms of Use

Document owner	Privacy / Data Protection Lead (COO)	Version	2.0
Approved by	CEO / Founder	Last updated	1 July 2026
Applies to	Use of the ProSyft website	Companion docs	Privacy Policy

These Terms of Use (“Terms”) govern your access to and use of the ProSyft website at www.prosyft.com and any content, tools, features, and materials made available through it. Please read these Terms carefully. By accessing or using our website, you agree to be bound by these Terms. If you do not agree to them, you must not use our website.

1. About These Terms

1.1 Who we are. Our website is operated by ProSyft Ltd (“ProSyft”, “we”, “us”, or “our”), a limited company registered in England under company number 15714615, with its registered address at 7 Bell Yard, London, England, WC2A 2JR.

1.2 What these Terms cover. These Terms apply to the ProSyft website and related materials only (the “Service”). Access to and use of the ProSyft software product and any professional services are governed by a separate written agreement between you (or your organisation) and ProSyft.

1.3 Relationship to other agreements. Where a separate written agreement covering the ProSyft product or professional services exists, that agreement prevails over these Terms to the extent of any conflict in relation to that product or those services. Nothing in these Terms varies or reduces the rights or obligations set out in any such agreement.

1.4 Business users only. The Service is intended for business users accessing it in the course of a trade, business, or profession. It is not directed at consumers. By using the Service you confirm that you are not accessing it as a consumer.

2. Definitions

2.1 Service means the ProSyft website and any content, tools, features, and materials made available through it, as described in clause 1.2.

2.2 User Content means any data, information, documents, materials, or inputs (including uploaded data) that you submit or provide in connection with your use of the Service.

2.3 AI Output means any output generated by artificial intelligence features of the Service, including summaries, analyses, drafts, and responses.

2.4 Intellectual Property Rights means all patents, trademarks, service marks, trade names, copyrights, database rights, design rights, trade secrets, know-how, and any other intellectual property rights, whether registered or unregistered.

3. Use of the Service

3.1 Eligibility. You represent and warrant that you are legally capable of entering into binding contracts, that you are at least 18 years old, and that you are not prohibited from using the Service under any applicable law.

3.2 Licence. Subject to these Terms, ProSyft grants you a limited, non-exclusive, non-transferable, revocable licence to access and use the Service for its intended purposes.

3.3 Restrictions. You agree not to:

- (a) use the Service in any unlawful manner, or in a manner that could damage, disable, overburden, or impair the Service;
- (b) reverse engineer, decompile, disassemble, or attempt to derive the source code, algorithms, or underlying logic of the Service, except to the extent this restriction cannot be lawfully prevented;
- (c) access or use the Service to build a competing product or service;
- (d) remove or alter any proprietary notices, labels, or marks from any materials or software; or
- (e) introduce any virus, malware, or other material that is malicious or technologically harmful.

4. Your Content

4.1 Ownership. You retain all ownership rights in your User Content. Nothing in these Terms transfers ownership of your User Content to us.

4.2 Licence to us. To enable us to operate and provide the Service, you grant us a limited, non-exclusive, royalty-free, worldwide licence to host, store, copy, transmit, display, and process your User Content, solely to the extent necessary to provide the Service to you and as otherwise permitted by these Terms and our Privacy Policy. This licence ends when your User Content is deleted from the Service, except to the extent we are required to retain it by law.

4.3 Your responsibility and confidentiality. You are responsible for your User Content and for ensuring you have all rights necessary to provide it. We will treat non-public information that you provide as confidential, subject to our Privacy Policy.

5. AI-Generated Content and Reliance

5.1 The Service may use artificial intelligence, including large language models, to generate AI Output.

5.2 AI Output may be inaccurate, incomplete, or not up to date, and may not be suitable for your particular circumstances. AI Output is provided for informational purposes only and does not constitute legal, regulatory, financial, compliance, or other professional advice.

5.3 You must not rely on AI Output as the sole basis for any regulated, legal, financial, or otherwise material decision. AI Output should be independently reviewed and verified by a suitably qualified person before it is relied upon or acted upon.

5.4 To the maximum extent permitted by law, we are not liable for any decision made or action taken in reliance on AI Output.

6. Data, Security, and Privacy

6.1 Privacy. Our use of personal data is governed by our Privacy Policy, which is incorporated into these Terms by reference. Please review it to understand how we handle personal data.

6.2 Data security. We implement appropriate technical and organisational measures designed to protect data processed through the Service. However, no method of transmission over the internet or electronic storage is completely secure, and we cannot guarantee absolute security.

7. Intellectual Property

7.1 Ownership. ProSyft (or its licensors) retains all right, title, and interest in and to the Service, including all Intellectual Property Rights. Except for the limited licence in clause 3.2, these Terms grant you no rights in the Service.

7.2 Feedback. If you provide suggestions, ideas, or improvements relating to the Service (“Feedback”), you grant us a royalty-free, worldwide, irrevocable, transferable licence to use and incorporate that Feedback without restriction and without any obligation to you.

8. Your Representations and Warranties

8.1 You represent and warrant that:

- (a) you have all necessary rights to provide your User Content;
- (b) your User Content does not infringe the rights of any third party; and
- (c) your use of the Service complies with all applicable laws and regulations.

9. Indemnity

You agree to indemnify and hold harmless ProSyft and its officers, directors, employees, and agents from and against any losses, damages, liabilities, costs, and expenses (including reasonable legal fees) arising out of or in connection with: (a) your breach of these Terms; (b) your User Content; or (c) your use of the Service in breach of applicable law or the rights of any third party.

10. Disclaimers

To the fullest extent permitted by law, the Service is provided “as is” and “as available”, without warranty of any kind. We disclaim all warranties, whether express, implied, statutory, or otherwise, including but not limited to warranties of merchantability, satisfactory quality, fitness for a particular purpose, non-infringement, availability, and accuracy. We do not warrant that the Service will be uninterrupted, error-free, or free of harmful components. This clause does not affect the mandatory rights and protections set out in clause 11.1.

11. Limitation of Liability

11.1 Nothing in these Terms limits or excludes our liability for: (a) death or personal injury caused by our negligence; (b) fraud or fraudulent misrepresentation; or (c) any other liability that cannot lawfully be limited or excluded.

11.2 Subject to clause 11.1, we will not be liable to you, whether in contract, tort (including negligence), breach of statutory duty, or otherwise, for any: (a) loss of profits, revenue, business, contracts, or anticipated savings; (b) loss of or damage to goodwill or reputation; (c) loss or corruption of data; or (d) indirect, special, incidental, consequential, or punitive loss, in each case arising out of or in connection with the Service or these Terms.

11.3 Subject to clause 11.1, our total aggregate liability arising out of or in connection with the Service and these Terms, whether in contract, tort, or otherwise, will not exceed the greater of (a) the total amount you have paid us for access to the Service in the twelve (12) months preceding the event giving rise to the claim, and (b) one hundred pounds (£100).

11.4 Where you access the ProSyft software product or professional services, your use is governed by a separate written agreement, and the liability provisions of that agreement, rather than this clause 11, apply to that use.

12. Term and Termination

12.1 Term. These Terms are effective from the date you first use the Service and continue until terminated.

12.2 Termination by you. You may stop using the Service at any time.

12.3 Termination by us. We may suspend or terminate your access to all or part of the Service at any time, with notice where reasonably practicable, if you breach these Terms or for reasons related to security, legal compliance, or other legitimate business reasons.

12.4 Effect of termination. Upon termination, your rights under these Terms will cease. Any provision that by its nature should survive termination will survive, including clauses relating to intellectual property, confidentiality, indemnity, disclaimers, and limitation of liability.

13. Links to Other Websites

Our Site may contain links to websites operated by third parties. We have no control over, and are not responsible for, the content, privacy practices, or availability of those websites. The inclusion of a link does not imply our endorsement. We advise you to review the terms and privacy policies of any third-party website before providing any data to it.

14. Changes to These Terms

We may modify these Terms from time to time. When we do, we will post the updated Terms on the Site and update the “Last updated” date. Your continued use of the Service after the updated Terms are posted constitutes acceptance of the revised Terms. We recommend that you review this page regularly.

15. Governing Law and Jurisdiction

15.1 Governing law. These Terms, and any dispute or claim arising out of or in connection with them or their subject matter (including non-contractual disputes or claims), are governed by and construed in accordance with the laws of England and Wales.

15.2 Jurisdiction. You and ProSyft each irrevocably agree that the courts of England and Wales have exclusive jurisdiction to settle any such dispute or claim.

16. General

16.1 Entire agreement. These Terms, together with the Privacy Policy and any documents expressly incorporated, constitute the entire agreement between you and ProSyft in relation to your use of our website. They do not affect, and are subordinate to, any separate written agreement covering the ProSyft product or professional services, which prevails to the extent of any conflict.

16.2 Severability. If any provision of these Terms is held invalid or unenforceable, that provision will be struck out and the remaining provisions will remain in full force and effect.

16.3 Waiver. Our failure to enforce any right or provision under these Terms does not constitute a waiver of that right or provision.

16.4 Assignment. You may not assign or transfer these Terms or your rights under them without our prior written consent. We may assign or transfer them freely.

16.5 Force majeure. We will not be liable for any failure or delay in providing the Service caused by events outside our reasonable control, including failures of telecommunications or internet services, power failures, and acts of government.

16.6 Notices. We may give you notice under these Terms by posting it on the Site or by emailing an address you have provided to us. You should send any notice to us using the details in the “How to Contact Us” section.

17. How to Contact Us

If you have any questions about these Terms, please contact us:

Email address: legal@prosyft.com

Postal address: 7 Bell Yard, London, England, WC2A 2JR

These Terms of Use were last updated on 1 July 2026.

ProSyft Ltd, 7 Bell Yard, London, England, WC2A 2JR